



certify that

Amber Hall

has earned **0.1 Continuing Education Unit (CEU) or 1.0 Professional Development Hour (PDH)**

by successfully completing

Managing Conflict with a Coworker

on **July 29, 2024**

Certificate ID: 34F6820-34FB514-2F38AF7

A handwritten signature in black ink that reads "John DiPaola".

John DiPaola
Vice President & Group Publisher

A handwritten signature in black ink that reads "Dave Blanchard".

Dave Blanchard
Editor-in-Chief



You may use this Certificate to apply for Professional Development Hours with your state's governing certification agency. Please Note: it's your responsibility to pursue credit. We cannot guarantee credit will be awarded.